

Exclusive Guarantee

****100% Money Back Guarantee** - We guarantee that the equipment we have installed will operate to the manufactures specifications and perform as stated. If you are not completely satisfied with your new system during the first 12 months and you have allowed us the opportunity to make all corrections and you are still not satisfied, we will remove all components of our installation and return 100% of your investment. Excludes reinstalling any part of your old system. Homeowner must sign off on the removal release form and any damage to the equipment while in homeowner's possession will be deducted from the refund. Excluded and voids warranty if your new system is not performing to your satisfaction because of the inefficiencies of your home, such as, lack of insulation in your home, loose or poor construction or non-insulated ductwork or leaking ductwork, and poor windows or window insulation.

****Comfort Guarantee** – We guarantee that the equipment we have installed will perform as we have stated. If you are not completely satisfied with your new system during the first 12 months and you have allowed us the opportunity to make all corrections, we will remove all equipment and materials we have installed and return 100% of your investment. Excludes reinstalling your old system and any parts thereof. Same exclusions apply as 100% Money Back Guarantee.

****Property Protection Guarantee** – All property such as lawns, shrubbery, carpeting, floors, walls, furniture and door frames are protected. Damaged property will be replaced or repaired. Protective shoe covers and hall runners will be used on all work and traffic areas.

****Complete System Guarantee** – Our systems come complete with the manufactures part warranty along with our exclusive **2 year** labor warranty on all residential equipment installed. . Our Full Coverage Labor Guarantee covers EVERY component used for the installation not just the equipment for a full **2 Years**. ****Lack of maintenance or abuse to the equipment will void warranty. Yearly maintenance of equipment is required to honor this Complete System Guarantee****

****No Surprises Guarantee** - We guarantee to you that the investment quoted on your new system is the maximum price you will ever pay, even if the installation entails more work that we had originally estimated. ****Existing portions of your system not listed as part of the investment quote are not associated with this guarantee****

****Safety Guarantee**– Our technicians are background checked, drug tested, and diligently continue our rigorous technical training programs providing you with the safest and most efficient technicians in your home.